

lettuce is not hitting the mark with customer service and serving the freshest food possible to the NIH community.

2. This will be discussed at our bi-weekly operations meeting to ensure compliance.

Summation:

Eurest responded appropriately. Thus far their handling of the incident and their interactions with the customer have been appropriate. Eurest's subcontracted food truck, (b)(6), served three-day old salad lettuce at their food truck on Monday, Aug. 31. Only one person reported the incident, and no other complainants came forward with any other food borne illness symptoms. Eurest needs to improve the quality of food their subcontractors are serving on their food trucks.